

Service & Booking Agreement

This Service & Booking Agreement ("Agreement") is between **Haus of Luxur** ("Photographer," "we," "us"), and the client named below ("Client," "you"). It takes effect when you book a shoot, pay a deposit, or confirm a date in writing.

Client name: _____ **Brokerage (if any):** _____

Property address: _____

Shoot date & time: _____ **Package / services:** _____

1. Services

The Photographer will provide the real estate media services selected by the Client at booking, which may include interior and exterior photography, aerial/drone capture, cinematic video, twilight photography, and virtual staging. Specific deliverables and quantities are defined by the package chosen on the Pricing page.

2. Booking & Deposit

A non-refundable deposit of **25% of the quoted total** is required to reserve a date and time. The booking is not confirmed until the deposit is received. The deposit is applied toward the final balance.

3. Payment

The remaining balance is due **on or before delivery** of the final Images. Payment is processed securely through our booking and payment system (Square). Edited, full-resolution Images are released only after payment in full is received.

4. Cancellation

- Cancellations made **more than 24 hours** before the scheduled shoot forfeit only the deposit.
- Cancellations made **within 24 hours** of the scheduled shoot are subject to a **\$75 cancellation fee** in addition to the forfeited deposit.
- If the Photographer arrives at the Property and cannot shoot due to no access, an unprepared property, or Client cancellation on-site, a charge of **50% of the quoted total** applies.

5. Rescheduling

The Client may reschedule **once at no charge** with more than 24 hours' notice, subject to availability. Reschedules requested within 24 hours are treated as a cancellation under Section 4. The Photographer may reschedule due to weather, illness, equipment failure, or unsafe conditions at no penalty, and will offer the next available date.

6. Delivery

Standard delivery is **within 48 hours** of the shoot, edited and list-ready, via online gallery download. Rush or same-day delivery is available as a paid add-on if selected at booking.

7. Weather

Interior photography proceeds in any weather. Exterior, aerial/drone, and twilight portions may be rescheduled to the next suitable window at no extra charge to ensure the best possible result.

8. Client Responsibilities

The Client is responsible for ensuring the Property is photo-ready and accessible at the scheduled time (see the Pre-Shoot Prep Checklist and Property Access Checklist). Staging, cleaning, and decluttering are the Client's responsibility unless a styling add-on is purchased.

9. Image Licensing

All delivered Images are licensed, not sold, under the separate **Image Licensing Agreement**, which is incorporated into this Agreement by reference. The Photographer retains copyright at all times.

10. Limitation of Liability

The Photographer is not liable for conditions outside its control, including weather, property condition, occupant interference, or third-party delays. The Photographer's total liability is limited to the amount paid by the Client for the shoot. The Photographer carries its own equipment; the Client is responsible for disclosing hazards on the Property.

11. Drone Operations

Aerial/drone services are provided only where legally permitted and in accordance with FAA regulations. The Photographer may decline or reschedule a flight if conditions or airspace restrictions make it unsafe or unlawful.

12. Governing Law

This Agreement is governed by the laws of the State of Texas, with venue in Harris County, Texas.

Agreed & accepted:

Client signature: _____ Date: _____

Haus of Luxur: _____ Date: _____

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